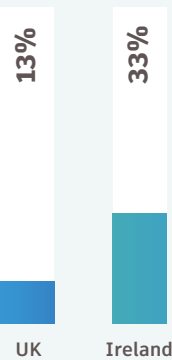


# Benchmarking Construction Process UK: appreciating the value of data



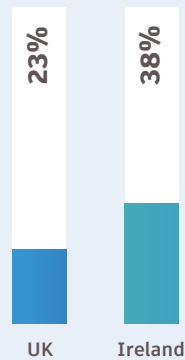
## Tracking project issues

Capture errors at tender phase



On more than half of projects

Document Change Orders



Of all respondents

202 total respondents:

Main contractor or construction management firm 32%  
Subcontractor or specialist contractor 42%  
Project owner or client 26%

Across the board, we found respondents in the UK were markedly less likely to track information about problems and delays in construction projects, despite seeing the value in doing so. While the reasons for this are unclear (see note on demographics below), it is clear that those who do capture information and make use of it find it extremely useful to do so.

While only 29% of respondents in the UK use software to manage safety and/or inspections during construction, 71% of those who do say it is valuable or very valuable.

Likewise, while only 26% of those surveyed in the UK create a log of RFIs and responses, 71% of those who do it said it is a valuable exercise. Overall, 66% of all respondents in the UK said creating such a log more frequently would be valuable.

### Opportunity for growth

There is a significant opportunity for contractors and project owners in the UK to improve data tracking in the early stages of projects to prevent delays and increased costs down the line. Those who do track problems are about as likely as their Irish counterparts to find it valuable to do so and to work to reduce risk as a result. Even when they track issues, they are still less likely to compare them with previous similar projects.

### Note on demographics

Respondents based in the UK were most likely to be subcontractors or specialist contractors, and more likely than those surveyed as a whole to be project owners or clients. This accounts for some of the differences we see in the figures for the UK.